Usability Findings- E	Existing RPO
Problem Users are not able to use conventional ways for text editing	Real-time Production Organical Management Perset to work
 Examples: Unable to undo delete for whole text block Copy pasting text from elsewhere copies with applied style, difficult to adjust it to current style Unable to remove highlighting from text Unable to know exact font size 	Table Section Sectio
 Recommendation Introduce conventional text formatting like in Microsoft Word Give users the option to undo unwanted actions 	Real-time Production Organian Real-time Production Organia
	Here their Operations Log 1.2745 Loren journ Serry, we could not find the page you requested. Some other finat Unconventional setting of text size
INTERACTION INCONSISTENCIES Problem Important action as opening record details is	
 not consistent: Opening record details in some modules works by double clicking, in others by pressing expand (+) or collapse (-) 	Lagbook Work Instruction Shift Handower Tecident Hanagement Permit to work Control Space Control Space Control Space
 Use consistent way of interaction for the same functionalities to reduce user's confusion and time to learn how to perform tasks 	Laglanck Work Instruction Shift Handover Incident Hanagement Percent to work
USER INTERFACE INCONSISTENCIES	NA. Click here to open the hyperlink. excelus view, pag (5) 36 8 vertex state view, pag
Problem UI elements are not consistent throughout the product Examples: Loading feedback	Hessage Cancel hate here
 Mouseover tooltips Audit trail Saving button Remove / delete button Logbook details, linking to work instruction dropdown (clicking on the arrow only) Info about "Creator" and "Time" for 	Financial control (Section Control Con
 Summary and Notes Comments & Notes Recommendation Avoid using multiple ways to present same type of information as it causes confusion for the user 	Link Log to Work Instruction W G-D www.google.com W G-D work instruction-list-view.png W G-D work instruction-list-view.png W G-D www.google.com W G-
	Tahama B Z U A A A A A My daily work instruction Removing item
Problem Users are not always informed about what are the consequences of actions they want to perform or once the action has been done - was it successful	Notes Log Work Instruction Work Request Creation Time December 12, 2016, 10:01 pm December 16, 2016, 1:08 pm
Examples: • Unchecking items - no info what that means (after unchecking, visual feedback is unclear. Red triangle appears with no tooltip explaining what it means)	Unchecking items. Red triangle
 Filtering: no feedback in case 0 results, only blank screen with no guidance When user is not able to fill in all the mandatory field (unclear whether it is because he doesn't have permission), it looks like a bug 	
 Provide adequate tooltips and feedback about what happened and what are users supposed to do next 	Empty screen - no filtering results
SYSTEM and UI FEEDBACK Problem • Error messages are not clear and	Serve Riete Error in saving note. Serve Riete Kerror TypeError: Object doesn't support property or method 'getErrorCause' (Administrator (Administrator)
 constructive Deleting actions are immediate, without warning: removing from link to work instruction shift manning attachment & hyperlink No proper success feedback when: 	Add To Shift Handover Report Successfully added log(s) into the shift handover report. OK Vunit: Unit Error and success messages
 saving permit to work Saving feedback is very subtle, almost unnoticeable and has no success message at the end Recommendation 	Description Processing Pr
 Form error messages to speak user's language and help them understand what they should do in order to avoid it Give users control to undo unwanted actions Give user feedback after an action has been performed successfully so they 	William S. M. State Control of the C
user interface	Saving Image of 6000 Class Communications and
 Lack of visual hierarchy in both record's and detailed view to guide the user what is the most important information and what are the possible main actions. Actions like saving, setting recurrence are not prominent enough. User might miss 	March Marc
out the fact he needs to save the data entered and just collapse the module. Recommendation By using difference in design elements	Record's view
 (typography, color, shape etc) introduce hierarchy to draw user's attention to different parts of the interface Improve the layout (placement of labels, number of columns), divide info into meaningful sections Give emphasis to actionable buttons Provide system message to check 	The State of the S
whether user wants to save the info USER INTERFACE	Detailed view
Problem Search: - not highlighting the result keyword, makes scanning through results more difficult and time consuming	RPO Production Instructor Real-firme Production Organizer. Logitook Work Instruction Shift Handover Incident Planagement Preset to work + -
 not supporting simple actions like pressing enter to search users not able to search by more specific details like permit number, work order number, date etc 	Obereitgewenth/SSP/COPLVET judgeschi gemant sid) Ver Popinsols Obereitgewenth/SSP/COPLVET judgeschi gemant sid) Adoptede Tamazaski Obereitgewenth/SSP/COPLVET judgeschi gemant sid) Konchi Famazaski Obereitgewenth/SSP/COPLVET judgeschi gemant sid) Konchi Famazaski Obereitgewenth/SSP/COPLVET judgeschi gemant sid) Konchi Famazaski Obereitgewenth/SSP/COPLVET judgeschi gemant sid) Adoptede Tamazaski Obereitgewenth/SSP/COPLVET judgeschi gemant sid) Adoptede Tamazaski Obereitgewenth/SSP/COPLVET judgeschi gemant sid) Adoptede Tamazaski Obereitgewenth/SSP/COPLVET judgeschi gemant passet sid; Coplementh/SSP/COPLVET judgeschi gemant
 - sorting works only by alphabet Recommendation Highlight results to decrease user's time of scanning through results Make it more intuitive for user to come 	iag
 back to all records from his search results Give user the option for more advanced search (which is now possible through Filtering) 	Search results
USER INTERFACE Problem	Control of the control by the control of the cont
 Ul not supporting expected action. Fields don't suggest that user needs to doubleclick to open details of the record Checklist - interaction is very slow ->3 clicks to choose an answer Checked date UI is the same as other 	Security Streeting Streeting Streeting Streeting Street St
columns but it is not clickable, it is automated which is misleading Recommendation Improve usability by using standard interaction and ui elements	Character and Character to Marke Character Sequence line Pleas Character (short or seal or sequence control or sequence cont
	The state of purpose and confidence to lead the control business? In the set of all all all annexes and control business? In the set of the control of the control business? It is not control to control of the control business? It is not control of the control of an emergency? It is not control of the control of an emergency? It is not control of the control of an emergency? It is not control of the control of an emergency? It is not control of the control of an emergency? It is not the control of the control of an emergency? It is not the control of the control of the control of an emergency? It is not the control of
FLOW	Add nucle Add nucle Please save the work instruction before adding notes.
 Work instruction - adding a note. User first has to save the work instruction before adding a note. After saving he is not brought back to the screen where he 	Part Property Part Par
 Search results - not intuitive how to go back to all records After setting recurrence (clicking apply) user is back at the popup for setting recurrence 	Activate Mindows Activate Min
Recommendation● Improve flow	Description
Additional Examples	Apply Class Secretary Class Se
USER INTERFACE INCONSISTENCIES Televie	N States N S
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Notes UDP Specification 669 Approval Comments No. Review Comments/Additional Requirements 1. Submitted: MA In-Charge Engineer: Lim Chai Siong (Lim Chai Siong) [ABC Company* Plants*Areas**Senior Operator) Cost Estimation was submitted by Lim Chai Siong (J.im Chai Siong) on November 5, 2014, 5:11 pm.	Attachments and Links (i) Temperature Instrument Protect Specification ARC-005 pdf (ii) Interior ARC-005 pdf Attachments Commented By Commente Lim Chal Stong (Lim Chal Stong) November
USER INTERFACE INCONSISTENCIES	
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USER INTERFACE - Control	
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User is not able to undo, blank records are created	
USER INTERFACE ### To MARE Standard Report Date (Habrary 14, 2017, 128 am - Habrary 14, 2017, 229 am) Date (Habrary 14, 2017, 128 am - Habrary 14, 2017, 229 am) Date (December 18, 2017, 128 am - Habrary 18, 2017, 2018 am) Date (December 18, 2017, 128 am - Habrary 18, 2017, 2018 am) Date (December 18, 2018, 128 am - Habrary 18, 2017, 2018 am) Date (December 18, 2018, 128 am - Habrary 18, 2017, 2018 am)	NameWork 1, 20 %, 201 are
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Lack of visual hierarchy	The state of the s
USER INTERFACE Problem	Total State 1980/001
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