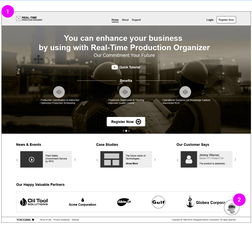
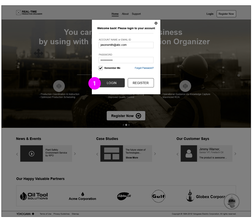
First Time Experience for Customer (Administrator)- REGISTER & LOGIN



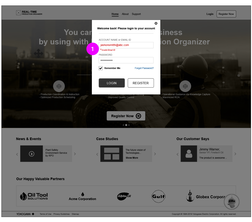
1. First time Onboarding Experience for Admin.
2. Chatbot (Yokobot).

Login & Register



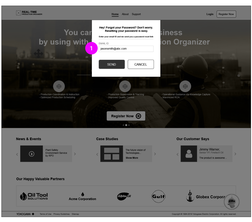
1. Login/Register options.

Error State



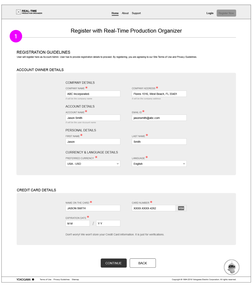
1. Invalid Account Name or, Email ID.

Forgot Password



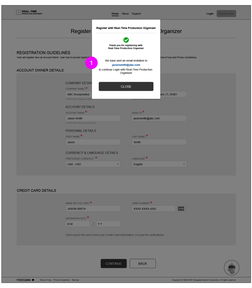
1. Forgot Password Settings.

Registration (Step 01)



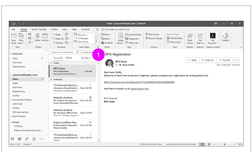
1. Registration Form for User.

Registration (Step 02)



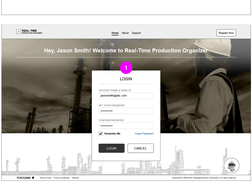
1. Email invitation sent to Registered Email ID.

Registration (Step 03)



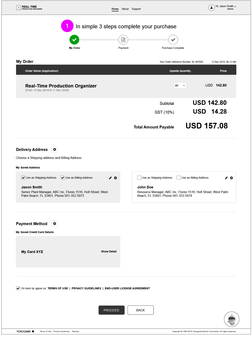
1. Link for complete the Registration Process.

Login & Password Settings



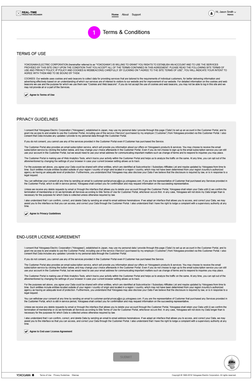
1. Login & Password Settings for User.

Purchase (Step 01)



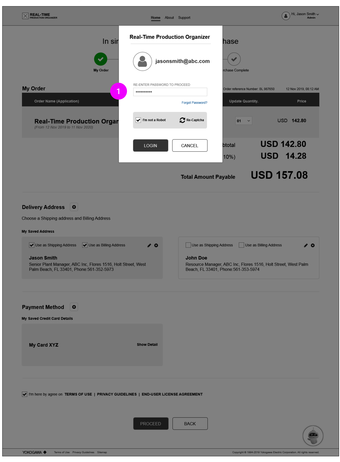
1. Purchase Form with different steps.

Terms & Conditions



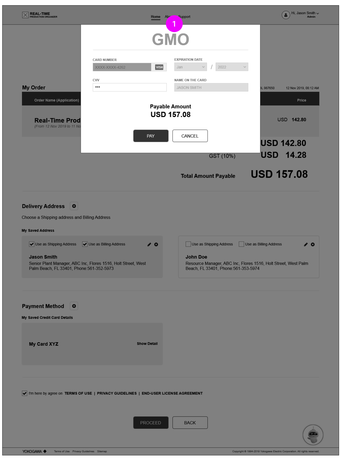
1. Terms of Use, Privacy Guidelines & End-User License Agreement.

Next Page ->



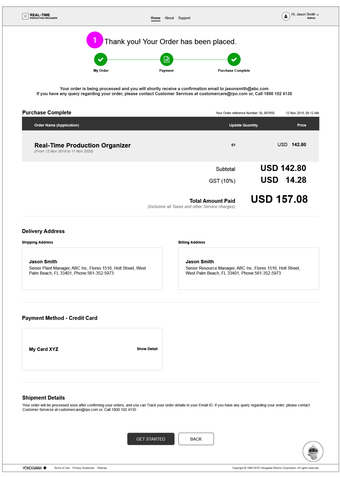
Purchase (Step 02)

1. Re-Enter Password to Proceed the Purchase.



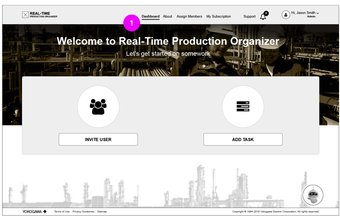
Payment Gateway

1. Payment Gateway for the Application.



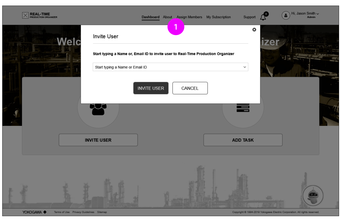
Purchase (Step 03)

1. Purchase Completed.



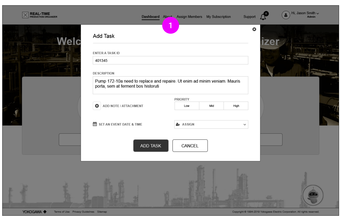
Admin Dashboard (First Time after Purchase)

1. Admin Dashboard view for the first time.



Admin Dashboard (Invite Users)

1. User Invitations by Admin for different Roles.

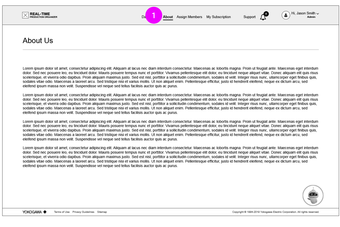


Admin Dashboard (Add Task)

1. Different Tasks Assign to User with Task ID, Description, Add Note, Set Priorities & Set Date & Time.

Admin Dashboard

1. Dashboard where Admin can view Assigned Tasks, Assigned Users & can create New Tasks.

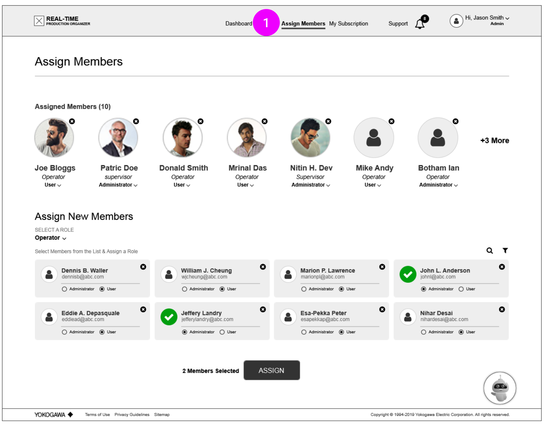


About Section

1. About Us for Admin.

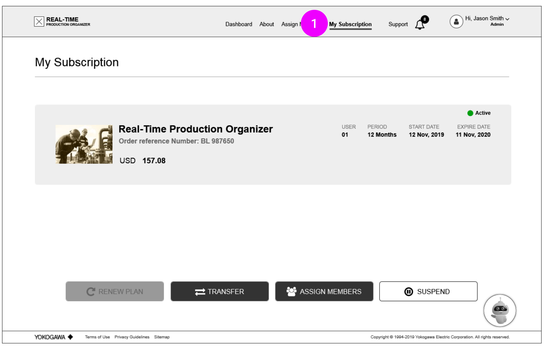
Next Page ->

From the Previous Page



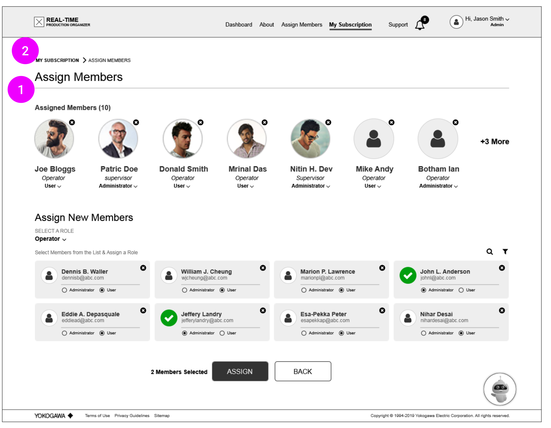
Assign Members

1 Admin can view all Assigned members. Also he/she can Assign new members with Roles & Responsibilities.



My Subscription

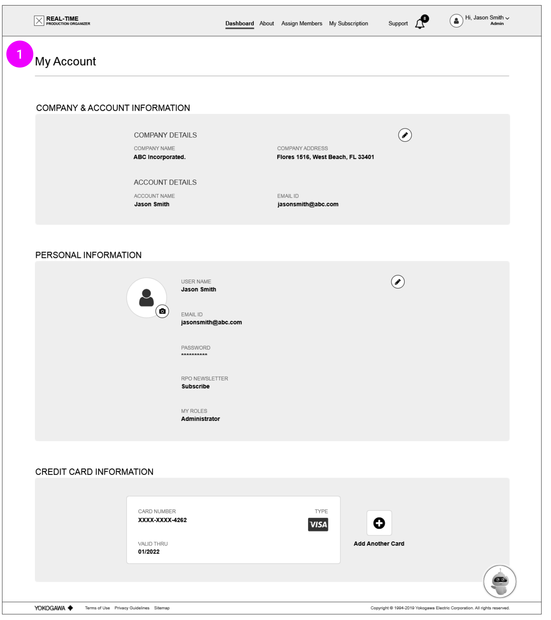
1 My Subscription for Admin where he/she can view Application Purchase details. Also from here, Admin can Renew Plan, Transfer, Assign Members etc.



Assign Members from 'My Subscription' Page

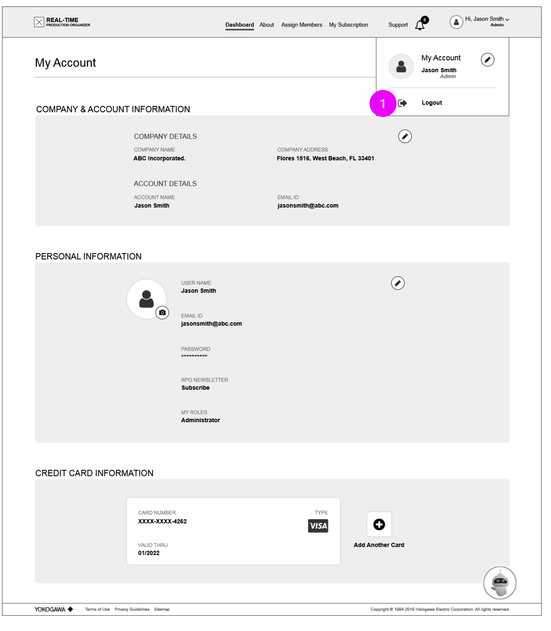
1 Admin can Assign Members by clicking on 'Assign Members' button from '**My Subscription**' page.

2 Admin can go back to the previous page by the navigation.



My Account

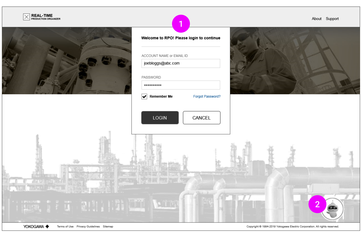
1 My Account Details for the Admin.



Logout

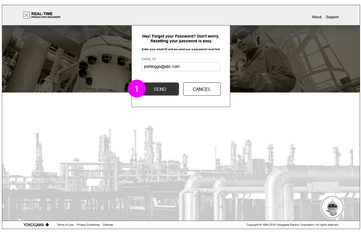
1 Logout option for Admin.

Experience Design for User (Operator)- LOGBOOK



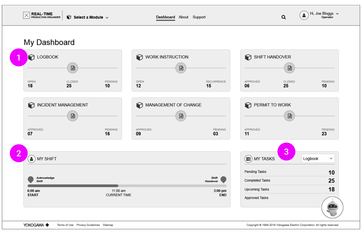
Login for Operator

1. Login for Operator.
2. Chatbot (Yokobot).



Forgot Password

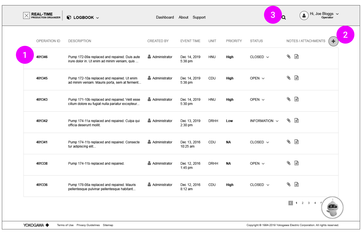
1. Forgot Password Reset.



Dashboard

1. Through this dashboard page, the user can see all the tasks and modules (Logbook, Work Instruction, Shift Handover, Incident Management, Management of Change and Permit to Work).

   It is simple and easy to track the module's status and performances.
2. User can track the upcoming shift.
3. The tasks can be drilled down to view the detail required information.



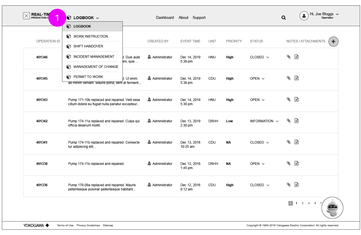
Logbook Page Details

1. The overview (List view) of the tasks with details like Creator, Events Time, Unit etc.
2. Also user can create new log by clicking on 'Add' button.
3. Search for viewing the intended results.

Expected Impact on User Experience

1. Improved visual hierarchy helps user to scan the information faster and thus reducing the time and confusion.

2. Better understanding of the user's action.

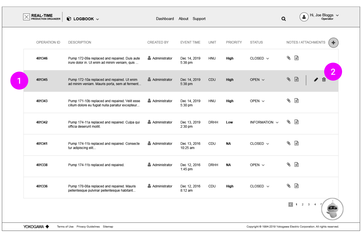


Dropdown Menu

1. User can select any module through drill down options.

Expected Impact on User Experience

Easy Navigation thus reducing the efforts and time taken by the user.

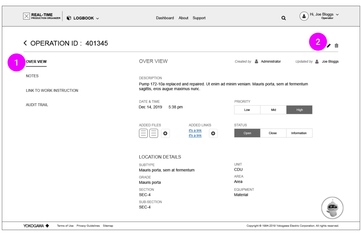


Logbook Page (Row Selection)

1. Logbook Row Selection.
2. Edit & Delete options.

Expected Impact on User Experience

User quickly achieve Edit and Delete tasks to perform thus reducing time and efforts.



Overview (View Mode)

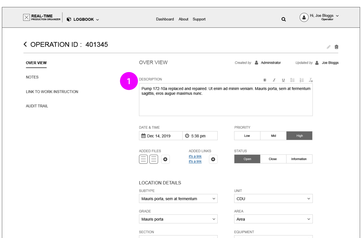
1. Detail view for the selected row. This page has the Overview, Notes, Link to Work Instructions and Audit Trail. User can select tab and get details of the selected tab.

   This user friendly design will help users to navigate each section very easily.
2. User can Edit and Delete tasks.

Expected Impact on User Experience

1. Improving information hierarchy reduces user's time in scanning through.

2. It also helps user to understand about the location details.



Overview (Edit Mode)

1. Editable mode of overview from where user can type Descriptions, Set Priority, Add files, Add Links, Status and other all activities. After that user can Save the edited version.

Expected Impact on User Experience

Reducing time to fill the form due to the following reasons-

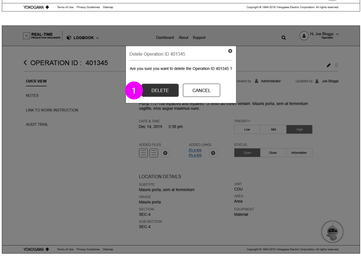
1. Proper grouping of information.

2. Easy and clean structured form.

3. Introducing simpler UI elements for actions like Status, Priority etc.

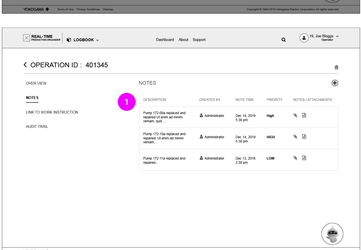
4. Improved hierarchy and emphasis on particular actions.

5. Simple and easy navigation.



Confirmation Message

1. Confirmation Message for Delete.



Notes (List View)

1. List view of Note section.

Expected Impact on User Experience

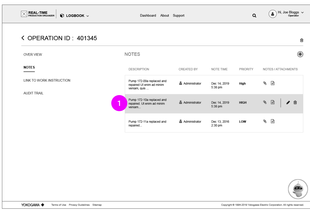
1. Faster scanning the information.

2. Easy and simple way to create new notes.

3. Easy way to delete the notes by rearranging the order of elements into a more natural flow.

Next Page ->

From the Previous Page

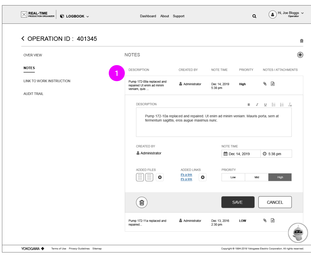


Notes (Row Selection)

1. List view of Note section with Edit and Delete option.

Expected Impact on User Experience

Simple and easy to understand and perform the task without any confusion.



Notes (Edit Mode)

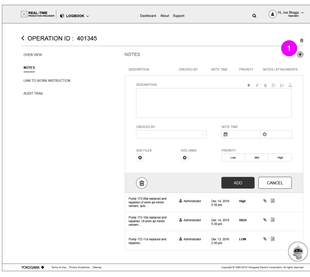
1. Editable mode for Notes where user can Edit all the descriptions, Add Files, Add Links etc.

Expected Impact on User Experience

1. Assist in faster decision making.

2. Clean and simple interface reducing time and efforts.

3. Simple navigation with better clarity.



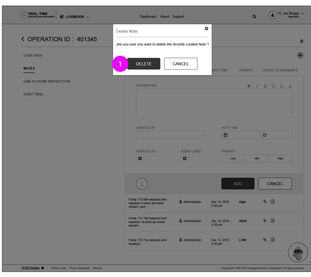
Notes (New Note Creation)

1. On click 'Add' button, a new note can be created.

Expected Impact on User Experience

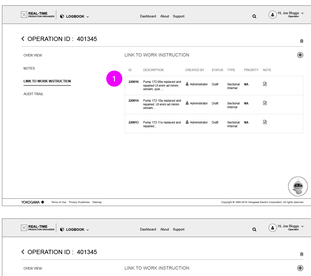
1. Improved structured information.

2. Clean and easy navigation.



Confirmation Message

1. Confirmation Message for Delete.

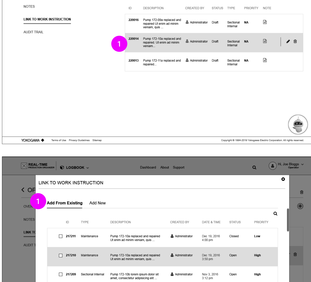


Link to Work Instruction (List View)

1. List view for Link to Work Instruction.

Expected Impact on User Experience

Simple and easy to understand and perform the task without any confusion.

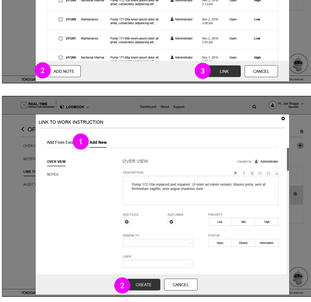


Link to Work Instruction (Row Selection)

1. Row selection from the List view of Link to Work Instruction section with Edit and Delete option.

Expected Impact on User Experience

More guidance and explanation of Linking to Work Instruction (as the flow is a bit complex).



Link to Work Instruction (Add From Existing)

1. Link to Work Instruction 'Add from Existing'.

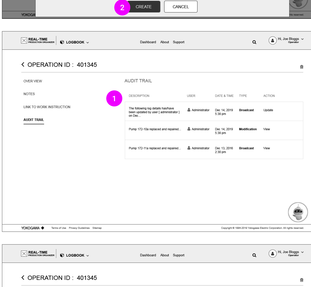
2. By clicking on 'Add Note' button, user can type any related notes.

3. User can link by clicking on 'Link' button.

Expected Impact on User Experience

1. Conveniently user can create link.

2. Improved visual hierarchy and arrangement of the actions that guides the user clearly– about how to create the Link & Add Note.



Link to Work Instruction (Add New)

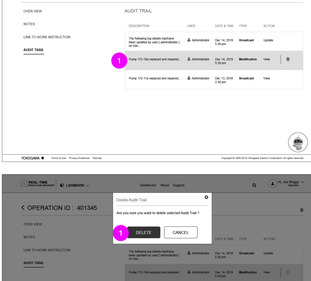
1. Link to Work Instruction with 'Add New'.

2. Clicking on 'Create' button, link will connect with Link to Work Instruction.

Expected Impact on User Experience

1. Faster and more clear way for adding link.

2. More control and freedom by allowing users to create Link to Work Instruction.



Audit Trail (List View)

1. List view for Audit Trail.

Expected Impact on User Experience

Simple and easy to understand and perform the task without any confusion.

Audit Trail (Row Selection)

1. Row selection of Audit Trail with Delete option.

Expected Impact on User Experience

Simple and easy to understand and perform the task without any confusion.

Confirmation Message

1. Confirmation Message for Delete.

Experience Design for User (Operator)- WORK INSTRUCTION

Work Instruction (List View)

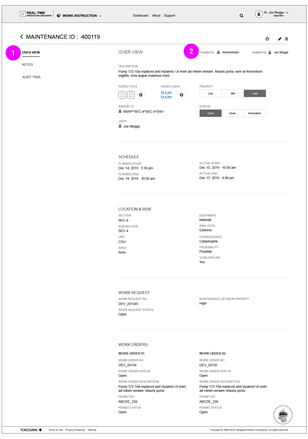
1. List View for Work Instruction Module.

Work Instruction (Row Selection)

1. Row Selection from List View of Work Instruction Module.

Expected impact on User Experience

Easy Navigation thus reducing the efforts and time taken by the user.



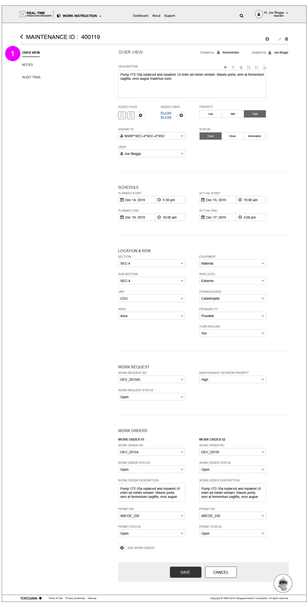
Work Instruction (Overview)

1. Overview of the Work Instructions. This module has Overview, Notes, Audit Trail. User can review the all details of Descriptions, Schedule, Location and risk of different level (e.g. Section, Sub-Section, Unit, Area etc.), Work Request, Work Orders etc..
2. User can see who Created and Edit or Delete. Also add files related to Work Instruction.

Expected impact on User Experience

Reducing time to view the form due to-

1. Proper grouping of information.
2. Arranging form in easiest way.
3. Improved hierarchy and emphasis on actions.



Work Instruction (Edit Mode)

1. Edit mode of Overview of the Work Instructions. From here user can modify different activities and can easily update.

Expected impact on User Experience

Reducing time to fill out the form due to-

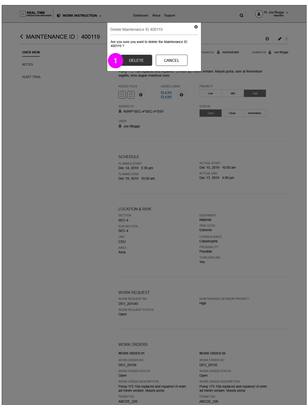
1. Proper grouping of information.
2. Arranging form in two column which is very simple to perform tasks.
3. Introducing simpler UI elements for actions like Status, Priority etc.
4. Improved hierarchy.

Work Instruction (Recurrence View)

1. Recurrence View for Work Instruction.

Expected impact on User Experience

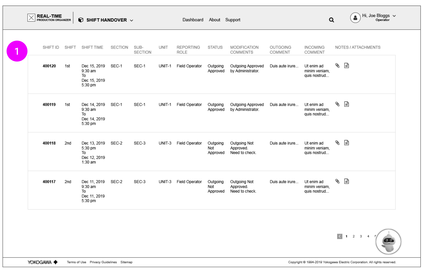
Intuitive Experience for User.



Confirmation Message

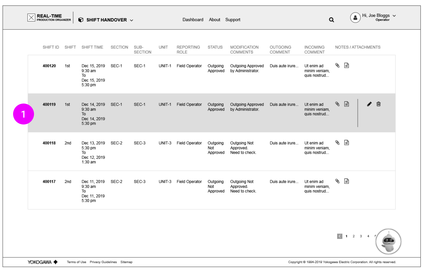
1. Confirmation Message for Delete.

Experience Design for User (Operator)- SHIFT HANDOVER



Shift Handover (List View)

1. List View for Shift Handover Module.

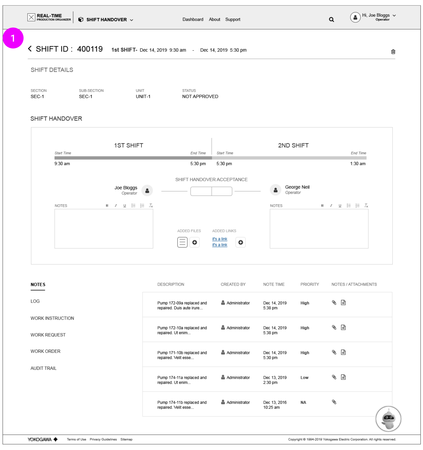


Shift Handover (Row Selection)

1. Row Selection from List View of Shift handover Module

Expected impact on User Experience

Easy Navigation thus reducing the efforts and time taken by the user.



Shift Handover (Detail View 01)

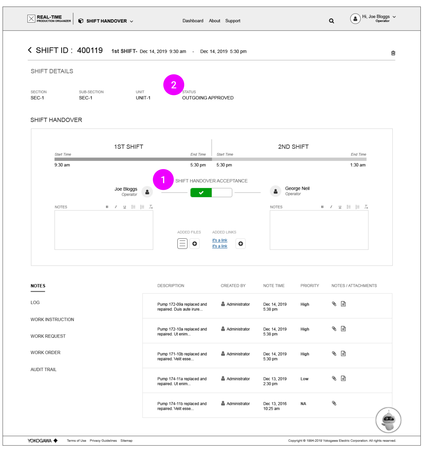
1. From Shift Handover, user can see about his upcoming shift and who handed over to him based on Section, Sub-Section, Unit and Status with comments.

Expected impact on User Experience

1. Quick access to relevant Shift Information.

2. Less frustration and time in Finding Information.

3. Faster way to see the Status, to Add new files, Notes, Link etc.



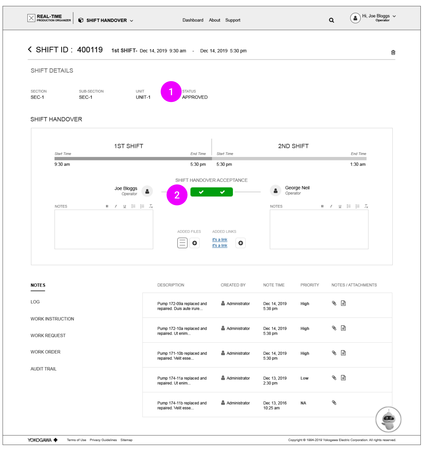
Shift Handover (Detail View 02)

1. Here, user can accept the shift.

2. Status is showing 'Outgoing Approved', means it will go for approval. User can easily monitor the current status from this design approach.

Expected impact on User Experience

Reducing confusion and setting expectations by providing proper information.



Shift Handover (Shift Status)

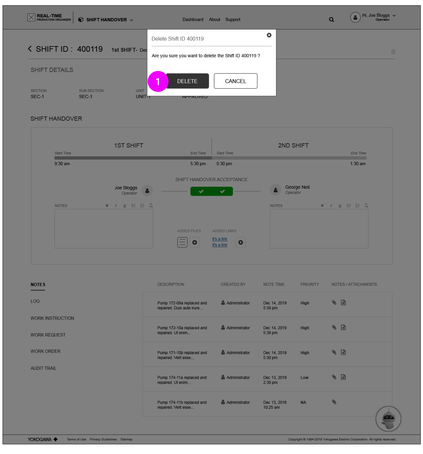
1. Here, user can see either his status is approved or not.

2. Acceptance Status for the both can viewed easily.

Expected impact on User Experience

1. Proper detailed and important relevant shift information according to user needs.

2. This entire design is User Centric in approach that offers simple, intuitive and meaningful flow.



Confirmation Message

1. Confirmation Message for Delete.

Thank You